

Bernalillo County



Board of Commissioners

Service Guide

Bernalillo Important Phone Numbers

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Animal Care Services protects the safety, health, and welfare of the public while enforcing the humane treatment of animals.

Location: 1136 Gatewood, SW, Albuquerque, NM 87105

Phone: 505-314-0280 Office

Fax: 505-873-6709

Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

E-mail: animal@bernco.gov

Assessor determines the property value of homes, businesses, and other taxable property in Bernalillo County. The Assessor's Office also prepares the tax roll for the County Treasurer on real property (land and improvements); personal property (business equipment); livestock and manufactured homes.

Location: 501 Tijeras, NW, Albuquerque, NM 87105

Phone: 505-222-3700

Fax: 505-222-3770

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: tsams@bernco.gov

Budget and Finance manages the County budget and is responsible for providing management and the public with information required to assess the current and future financial position of the County.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-7020

Fax: 505-468-7201

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: budget@bernco.gov

Community Health Council strives to improve the health and well being of all Bernalillo County residents through a variety of strategies and activities. The BCCHC has two priorities: to assist in the reduction of the teen birth rate in Bernalillo County, ages 15-19 by 15% by 2010 and to increase access to healthcare for people living in Bernalillo County. The Council is also focusing on increasing the capacity of the Health Council to better serve the community.

Location: One Civic Plaza, NW, Albuquerque, New Mexico 87102

Phone: 505-468-7650

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: info@bernco.gov

Cooperative Extension Service offers research based information and programs, utilizing resources of NM State University Extension, in the areas of agriculture, horticulture, home economics, 4-H, and youth development to residents in Bernalillo County.

Location: 1510 Menaul NW, Albuquerque, NM 87107

Phone: 505-243-1386

Fax: 505-243-1545

Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

E-mail: bernalil@nmsu.edu

County Clerk is responsible for conducting major elections, including the Primary and General Elections in even-numbered years, and the APS and CNM elections in odd-numbered years. Most public records are filed in the Clerk's Office which include deeds, mortgages, liens, judgements, marriage licenses, divorces.

Location: One Civic Plaza NW, Albuquerque, NM 87102

Phone: 505-468-1290 Office

Fax: 505-468-1293 Bureau of Elections

Fax: 505-468-1294 Recording & Filing

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: clerk@bernco.gov

County Manager is hired by the County Commissioners to carry out policies and serve as the chief administrative officer of County government. The County Manager also serves as a liaison to the full-time elected officials. Thaddeus Lucero is the County Manager.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-7000

Fax: 505-462-9813

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: manager@bernco.gov

Department of Substance Abuse Programs DSAP/DWI was created in 2006 to “provide fundamental community public safety” by offering free care to County residents affected by alcohol and/or drug abuse or dependence and a comprehensive DWI prevention program.

Location: 5901 Zuni, SE, Albuquerque, NM 87108

Phone: 505-468-1555

Fax: 505-462-9844

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: info@bernco.gov

Economic Development assists the business community in locating and expanding within Bernalillo County, collaborates in job creation and business community support, helps expedite permitting for development, and assists potential applicants in the development process.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-7185

Fax: 505-462-9817

Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

E-mail: dgutierrez@bernco.gov

Emergency Communications Center facilitates timely response from law enforcement and Fire Department employees for public safety requests.

Phone: 911 Emergency
Phone: 505-798-7000 Non-Emergency
Fax: 505-798-7006
Hours: 24 hours per day
E-mail: 911_Information@bernco.gov

Environmental Health works with the community to preserve and protect a quality environment that assures optimum public health and safety.

Location: 111 Union Square SE, Albuquerque, NM 87102
Phone: 505-314-0310
Fax: 505-314-0470
Hours: Monday - Friday, 8 a.m. to 5 p.m.
E-mail: eh@bernco.gov

Fire & Rescue protects lives and property through response, prevention and proactive education.

Location: 6840 2nd Street, NW, Albuquerque, NM 87107
Phone: 505-468-1310
Fax: 505-462-9746
Hours: Monday - Friday, 8 a.m. to 4:30 p.m.
E-mail: fire@bernco.gov

Graffiti Hotline keeps Bernalillo County aesthetically beautiful by preventing and removing graffiti through five major components: graffiti removal services, extreme make-over, community empowerment, education, and enforcement strategies.

Location: 2400 Broadway Blvd. SE Building D, Albuquerque, NM 87102

Phone: 243-7273 Hotline (24-ERASE)

Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

Health Commons provides an integrated medical system that serves the medical needs of our community. Primary medical, dental and behavioral health services are offered at this state of the art facility.

Location: 2001 Centro Familiar, SW, Albuquerque, NM 87105

Phone: First Choice 505-873-7400

Fax: 505-877-4400

Hours: Monday - Friday, 8 a.m. to 5 p.m.

Phone: Public Health, 505-873-7477

Fax: 505-452-4048

Hours: Monday - Friday, 8 a.m. to 5 p.m.,
closed 12 p.m. to 1 p.m., for lunch

Housing provides decent, safe, sanitary and affordable housing opportunities to income eligible residents of the County and administers all of its programs in accordance with federal, state and local laws, ordinances, regulations and guidelines.

Location: 1900 Bridge, SW, Albuquerque, NM 87105

Phone: 505-314-0200

Fax: 505-462-9737

Hours: Monday - Friday, 7 a.m. to 5:30 p.m.

E-mail: housing@bernco.gov

Human Resources coordinates the posting of job openings, accepts and reviews applications, and manages the hiring process. They provide training for employees and maintain the benefits available to County employees.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-1500

Fax: 505-468-1527

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: hr@bernco.gov

Jail (Metropolitan Detention Center) protects the public and provides a safe and secure environment for both inmates and staff under the principles of direct supervision and in accordance with American Correctional Association (ACA) standards.

Location: 100 John Dantis Drive, SW, Albuquerque, NM 87151

Phone: 505-839-8700

Hours: Administrative Offices - Monday - Friday, 8 a.m. to 5 p.m.
MDC Information Desk - 8 a.m. to 8 p.m.

E-mail: mdc@bernco.gov

Juvenile Detention & Youth Services Center protects the community from those youth placed in custody in a safe and secure environment according to the principles of direct supervision and standards of the American Correctional Association (ACA) standards.

Location: 5100 2nd Street, NW, Albuquerque, NM 87122

Phone: 505-468-7236

Fax: 505-462-9917

Hours: Monday - Friday, 8 a.m. - 12 p.m. and 1 p.m.- 5 p.m.

E-mail: jdc@bernco.gov

Library System (Albuquerque/Bernalillo County) provides access to reading material, videos, computers, bookshop, and databases. Residents can download digital media, join online bookclubs, homework help available, sign up for monthly newsletters, online bookclubs, and much more.

South Valley Location: 3904 Isleta Blvd. SW, Albuquerque, NM 87105

Phone: (505) 877-5170

Downtown Location: 501 Copper Ave. NW, Albuquerque, NM 87102

Phone: 505-768-5170

Fax: 505-768-5191 Administration

Hours: Monday - Saturday, 10 a.m. to 6/8 p.m., locations vary.

E-mail: jclarke@cabq.gov

Neighborhood Coordination administers the County's Neighborhood Association Ordinance, is a liaison between neighborhood association and County government, attends association meetings, and provides resources and information on County services.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-1279

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: bmiera@bernco.gov

Parks & Recreation creates and provides recreational opportunities, leisure and community services necessary to promote public well-being and quality of life for youth, adults, senior citizens and special needs populations in Bernalillo County.

Location: 111 Union Square, Albuquerque, NM 87102

Phone: 505-314-0400

Fax: 505-314-0436

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: parks@bernco.gov

Probate Judge serves the public in exercising jurisdiction over cases of informal probate necessary to the proper settlement of estates of the deceased.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-1233

Fax: 505-468-1298

Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

E-mail: probate@bernco.gov

Public Information oversees the public affairs for all County elected officials and departments including Web, media, special events, and video production.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-7246

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: info@bernco.gov

Public Works provides safe, efficient, high quality public works facilities and services through long range planning, quality design and construction, and proper maintenance. The department is comprised of five divisions: Technical Services, Infrastructure Planning & Geo-Resources, Operations & Maintenance, Fleet/Facilities Management, and Solid Waste, 24 ERASE (Report Graffiti).

Location: 2400 Broadway, SE, Albuquerque, NM 87102

Phone: 505-848-1500

Fax: 505-848-1510

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: publicworks@bernco.gov

Purchasing complies with New Mexico State Statutes and other applicable mandates, while providing excellent customer service in a professional manner to customers. The Purchasing Department serves all County departments and the vendor community.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-7013

Fax: 505-468-7067

Hours: Monday - Friday, 8 a.m. to 5:00 p.m.
closed 12 p.m to 1 p.m. for lunch

E-mail: purchasing@bernco.gov

Sheriff is committed to working in a problem-solving partnership with individuals, community groups, and businesses to fight crime and improve the quality of life for Bernalillo County residents. The department is comprised of four divisions: Judicial Operations, Field Services, Criminal Investigations, and Support Services.

Location: 400 Roma, NW, Albuquerque, NM 87102

Phone: 505-798-7000

Fax: 505-468-7299

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: sheriff@bernco.gov

Treasurer is the property tax collector for Bernalillo County and oversees investments. Property taxes are distributed to Albuquerque Public Schools, Central New Mexico Community College, City of Albuquerque, Middle Rio Grande Council District, State of NM, University of NM, and other taxing entities within Bernalillo County.

Location: One Civic Plaza, NW, Albuquerque, NM 87102

Phone: 505-468-7031

Fax: 505-462-9768

Hours: Monday - Friday, 8 a.m. to 5 p.m.

E-mail: treas@bernco.gov

Zoning, Building and Planning is responsible for reviewing building plans, issuing appropriate permits, and inspecting building progress. Zoning change requests are reviewed and permits are issued as needed.

Location: 111 Union Square, SE, Albuquerque, NM 87102

Phone: 505-314-0350 Main Line

Phone: 505-314-0351 Inspection Line

Fax: 505-314-0480

Hours: Monday - Friday, 8 a.m. to 4:30 p.m.

E-mail: zoning@bernco.gov

